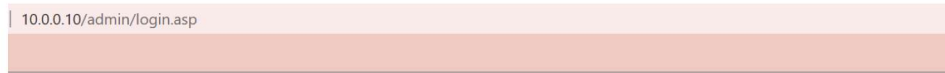


# ACN BROADBAND TECHNICAL FAQ

**A. How to change your Wi-Fi password / Wi-Fi Username?**



1. Connect to the Wi-Fi / LAN Cable,
2. Open the web browser (Google chrome / Firefox). Type in the address bar "10.0.0.10".
3. BDCOM Router will open.

A screenshot of the "UserLogin" form. It has a title bar "UserLogin". Below it are two input fields: "UserName:" with the value "user" and "Password:" with the value "123456". There are two buttons: "Login" and "Reset". At the bottom, there is a "Language Select:" dropdown menu set to "English".

4. The default Username of the device will be "user".
5. The default Password of the device will be "123456".
6. Then enter Login.

A screenshot of the router's web interface. At the top right, it says "Logout" and "Firmware ver. 10.10.27G\_17". The main navigation bar has tabs for "Status", "WLAN", "WAN", "Firewall", and "Admin". The "WLAN" tab is selected and circled in red. On the left, a sidebar shows "WLAN" with sub-tabs: "Basic Settings" (highlighted in red), "Advanced Settings", "Security", "Access Control", and "Status". The main content area is titled "WLAN Basic Settings" and contains a form with the following fields: "Disable WLAN Interface" (checkbox), "Band:" (2.4 GHz (B+G+N)), "Mode:" (AP), "Multiple AP" (checkbox), "SSID:" (ACN BROADBAND), "Channel Width:" (40MHz), "Control Sideband:" (Upper), "Channel Number:" (Auto), and "Radio Power (%):" (100%). There is an "Apply Changes" button at the bottom. Red arrows point to the "WLAN" tab and the "Basic Settings" sub-tab.

7. Click on "WLAN".
8. Click on **Basic Settings**.

9. To set your Wi-Fi Name click on **SSID** (Service Set Identifier) box.
10. Type your desired Wi-Fi name in the option provided as **“SSID”**.
11. Select channel Width as **40Mhz**
12. After giving your Wi-Fi name, click on **“Apply Change”**, Then Click **Ok**, to save your settings. Please Confirm that the **“Disable WLAN Interface / Hide SSID”** option is not checked. This will hide your Wi-Fi from all connected devices.
13. To set your Wi-Fi Password, Click on **“Security”**

[Logout](#)  
Firmware ver. 10.10.27G\_17

|        |             |     |          |       |
|--------|-------------|-----|----------|-------|
| Status | <b>WLAN</b> | WAN | Firewall | Admin |
|--------|-------------|-----|----------|-------|

**WLAN**

- > Basic Settings
- > Advanced Settings
- > **Security**
- > Access Control
- > Status

**WLAN Security Settings**

This page allows you setup the WLAN security. Turn on WEP or WPA by using Encryption Keys could prevent any unauthorized access to your wireless network.

|                         |  |
|-------------------------|--|
| SSID Type:              | Root AP - ACN BROADBAND  |
| Encryption:             | WPA2 Mixed   |
| Authentication Mode:    | <input type="radio"/> Enterprise (RADIUS) <input checked="" type="radio"/> Personal (Pre-Shared Key) |
| WPA Cipher Suite:       | <input checked="" type="checkbox"/> TKIP <input checked="" type="checkbox"/> AES                     |
| WPA2 Cipher Suite:      | <input checked="" type="checkbox"/> TKIP <input checked="" type="checkbox"/> AES                     |
| Group Key Update Timer: | 86400  |
| Pre-Shared Key Format:  | Passphrase   |
| Pre-Shared Key:         | ACN@1234   |
| Show password:          | <input checked="" type="checkbox"/>  |

Apply Changes

14. Set your Encryption as **“WPA2 Mixed”**. Pre-shared Key Format as **“passphrase”**.
15. Enter your desired password. In **“Pre-shared Key”** box, your password length has to be between 8 to 64 characters with at-least 1 Uppercase and 1 Special Character.
16. Then Click on **“Apply Change”** to save your settings.
17. Then Logout Successfully.