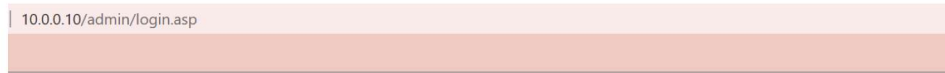# ACN BROADBAND TECHNICAL FAQ

A. **How to change your Wi-Fi password / Wi-Fi Username?**

1. Connect to the Wi-Fi / LAN Cable,

2. Open the web browser (Google chrome / Firefox). Type in the address bar "10.0.0.10".

3. BDCOM Router will open.

4. The default Username of the device will be "user".

5. The default Password of the device will be "123456"

6. Then enter Login.

7. Click on "**WLAN**".

8. Click on **Basic Settings**.

9. To set your Wi-Fi Name click on **SSID** (Service Set Identifier) box.

10. Type your desired Wi-Fi name in the option provided as "**SSID**".

11. Select channel Width as **40Mhz**

12. After giving your Wi-Fi name, click on "**Apply Change**", Then Click **Ok,** to save your settings. Please Confirm that the "Disable WLAN Interface / Hide SSID" option is not checked. This will hide your Wi-Fi from all connected devices.

13. To set your Wi-Fi Password, Click on "**Security**"

Status	WLAN	WAN	Firewall	Admin

WLAN Security Settings
This page allows you setup the WLAN security. Turn on WEP or WPA by using Encryption Keys could prevent any unauthorized access to your wireless network.

WLAN

> Basic Settings

> Advanced Settings

> **Security**

> Access Control

> Status

SSID Type:	Root AP - ACN BROADBAND ∨
Encryption:	WPA2 Mixed ∨
Authentication Mode:	○ Enterprise (RADIUS) ⦿ Personal (Pre-Shared Key)
WPA Cipher Suite:	☐ TKIP ☑ AES
WPA2 Cipher Suite:	☐ TKIP ☑ AES
Group Key Update Timer:	86400
Pre-Shared Key Format:	Passphrase ∨
Pre-Shared Key:	ACN@1234
Show password:	☑

Apply Changes

14. Set your Encryption as "WPA2 Mixed". Pre-shared Key Format as "passphrase".

15. Enter your desired password. In "**Pre-shared Key**" box, your password length has to be between 8 to 64 characters with at-least 1 Uppercase and 1 Special Character.

16. Then Click on "**Apply Change**" to save your settings.

17. Then Logout Successfully.

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